

Suffolk Links - Three Towns Service

A new demand-responsive transport (DRT) service called Suffolk Links Three Towns is now available, and it is open to people in the villages shown on the attached map.

This service aims to provide transport to and from Newmarket and Haverhill to catch onward bus and train services to Bury St. Edmunds, Cambridge and beyond. This new service is available from 7am through to 7pm, Monday to Saturday, and is operated by The Voluntary Network based in Newmarket in conjunction with Suffolk County Council.

The service works by passengers booking a place on the vehicle by telephone. The booking line is open from 8am to 4pm Monday to Friday, and can receive bookings up to a week ahead of the date of travel.

This service is open to those who are unable to access a bus service directly, instead it picks up passengers from pre-arranged, convenient points, including from people's homes. Where possible, the service will attempt to link with conventional bus services rather than offer an end to end journey. The fares charged are comparable to local bus fares, concessionary bus passes are accepted, and through tickets can be purchased for use on connecting services.

The vehicle is fully accessible with low steps, hand rails and a lift for wheelchair access – if assistance is required then please request this beforehand when booking a place on the vehicle.

Please note that this service works on a first come, first served basis, and that this service is wholly provided by Suffolk County Council.

Contact the Suffolk Links booking line on 0845 604 1802 to book a seat, or see http://www.suffolkonboard.com/suffolk_links_demand_responsive_transport for further information.

Ends